



Tech Info Library

DuoDisk: Shield service and support notice

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Security: Everyone

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Currently, all Duodisk mechanical assemblies are NOT being made with threaded screw holes in the bottom of the casing.

However, the first 5,000 Duodisks had those screw holes; they were used to mount the Duodisk mechanisms to the bottom case.

If one of the original mechanisms is replaced with a new mechanism that has no screw holes, the following parts will have to be ordered:

Part Number	Description	Quantity to Order
400-1604	Screw	4
415-1410	Screw	4
805-5000	Shield	1
860-0053	Washer, lock	4
860-0242	Washer	4

Whether or not the unit is covered by warranty or AppleCare, Apple will reimburse the Level I Service Center for the parts used in this action. In order to receive credit, please note 'Duodisk Installation' in the comments section of the SRO form.

If the Duodisk is out of warranty and is not covered by AppleCare, the 'Other' line in the warranty section of the SRO should be marked and 'Duodisk Installation' should be noted.

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