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ImageWriter PROBLEM/CURE: Prints Garbage After 1/4 Page

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Security:       Everyone
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PROBLEM DESCRIPTION: ImageWriter prints OK during Self Test. When a Macintosh is used with certain software, the first several lines also print OK, but after about a quarter of a page is printed, the ImageWriter pauses, and then prints garbage.

CAUSE: The application may be using DTR handshaking flow control protocol (for more infor search on HTS and FLOW CONTROL). If so, it needs pin 20 DTR from the IW to be connected to pin 7 on the Mac.

CURE: Check the cable for 5 pins. If it doesn't have 5 pins, chances are DTR from the IW is not connected to the Mac so the application doesn't know when the IW's print buffer has filled. If the cable doesn't have 5 pins, obtain cable P/N 590-0169. Also confirm that IW DIP switch SW2-3 is open to select DTR handshake. If problem still not found, search on ImageWriter General Troubleshooting.

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