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ImageWriter: Continously Prints Us During Self Test

Revised: 11/7/88
Security: Everyone

ImageWriter: Continously Prints "U"s During Self Test

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PROBLEM DESCRIPTION: The ImageWriter continuously prints the character "U" when print is initiated by Self Test.

CAUSE: Possible software problem or malfunctioning power supply regulator transistor.

CURE: 1. Power off IW, disconnect it from the computer, then press form feed while you turn it back on. This should cause the printer to perform its SELF TEST (a standalone printout of character sets). If it is a software problem, the power on reinitialization will cure it and the SELF TEST printout will occur. If it's a hardware problem Us will be printed during the SELF TEST. If the latter is the case, go to step 2.

2. Replace transistor assembly 970-0082. If problem is still not found, search on ImageWriter General Troubleshooting.

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