



# Tech Info Library

## Macintosh 128K, 512K and Plus : Prints All Us to ImageWriter

Revised: 1/30/92  
Security: Everyone

Macintosh 128K, 512K and Plus : Prints All "U"s to ImageWriter

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Article Created: 24 October 1985  
Article Last Reviewed: 17 July 1992  
Article Last Updated:

PROBLEM DESCRIPTION: When the print to the ImageWriter is started by the Macintosh in question, the ImageWriter prints all "U"s. The ImageWriter performs the Self-Test OK and works fine with other Macintoshes and computers. This problem occurs with all applications.

CAUSE: The Macintosh is confused.

CURE: Verify that the customer is using "Choose Printer version 1.5" or greater. Previous versions had problems setting ports correctly. If "Choose Printer" revision is OK, do the following:

1. Turn the Macintosh and printer off and on again and recheck for this problem.
2. If the problem remains after step 1, clear Parameter RAM. You can do this by disconnecting the battery inside the Macintosh for about 10 seconds to help the Macintosh forget its improper port configuration. If the problem still is not cured, search on "Macintosh General Troubleshooting".

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Tech Info Library Article Number:1411