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ImageWriter 15 PROBLEM/CURE: Prints Only 8 Wide in Self Test

Revised: 1/30/92
Security: Everyone

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This article last reviewed: 29 April 1988

PROBLEM DESCRIPTION: During Self Test (initiated by turning on printer while pressing Form Feed) the ImageWriter 15 prints character sets only 8 inches wide (it should print test 15 inches wide).

CAUSE: ImageWriter 15 may have the wrong motherboard installed.

CURE: Locate the position for IC 22. If there is a chip installed at that position, then the PCB is for the ImageWriter 15. If not, then the PCB is for the ImageWriter 8.

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Tech Info Library Article Number:1416