



Tech Info Library

ImageWriter: Carriage Locks,Doesn't Go Left At Power On

Revised: 1/17/92
Security: Everyone

ImageWriter: Carriage Locks,Doesn't Go Left At Power On

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PROBLEM DESCRIPTION: The ImageWriter performs the Self Test OK. But, when an interface cable is connected and the printer is turned on, the carriage locks and does not return to the left of the platen. The printer gives no other response. The cable may or may not be connected to the computer.

CAUSE: A carrier drive transistor may have blown.

- CURE: 1. If you haven't already replaced the logic PCB, replace it to eliminate it as a possible problem.
2. Replace the carrier drive transistor array.

If this cure does not resolve the problem, go to the Technical Procedures to obtain a general troubleshooting procedure for this product.

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