

LaserShare 1.0: Error Can Result From Changing Long Spooler Name

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A system error can occur on LaserShare 1.0 when a very long spooler name is changed.

If the user has a multi-zone network, with multiple LaserWriters in each zone, when starting LaserShare and capturing the printer, LaserShare will show a system error (ID=02) when the user tries to alter the default spooler name provided in the dialog box.

In this example:

Zone name = INFO. SERVICES

Laser name = LASERWRITER PLUS- SOUTH

the generated name is

LASERWRITER PLUS- SOUTH INFO. SERVICES...SPOOLER (48 characters) which runs out the end of the text box. If the user tries to type a shorter name, LaserShare crashes.

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