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ImageWriter II Problem/Cure: Prints Darker on One Side

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Security: Everyone

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PROBLEM DESCRIPTION: The ImageWriter II prints darker on one side of the page than on the other.

CAUSE: The print head may not be parallel to the platen.

CURE: Install appropriate shims from the ImageWriter II shim kit. The part number for this kit is listed in the Price Pages of the Service Programs binder.

If the above cure doesn't fix the problem, search on GTS and the product's name to obtain a general troubleshooting procedure.

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