

## ImageWriter II Problem/Cure: Carriage Locks and Prints Bad

Revised: 1/17/92 Security: Everyone

ImageWriter II Problem/Cure: Carriage Locks and Prints Bad

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PROBLEM DESCRIPTION: ImageWriter II carriage intermittantly locks up and gives light or bad printing.

CAUSE: Carriage assembly was incorrectly assembled, or the carriage fell out of its rear rail mount during shipping.

REFERENCE: Figure 5 (Nov. 85) Page 6.10. Block 2:

Two guides with screws are shown in the rear of the carrier assembly. The guides are supposed to ride underneath the chassis; instead they ride on the chassis.

## CURE:

- 1. Remove the top cover.
- 2. Slide the carrier assembly to the right
- 3. CAREFULLY. Push the carrier slightly down until the guides locks in the place underneath the chassis.
- 4. Test the printer and replace the cover.

If the above cure doesn't fix the problem, search on GTS and the product's name to obtain a general troubleshooting procedure.

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