



Tech Info Library

LaserWriter P/C: Vertical Line or Blank Line on Page

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Security: Everyone

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PROBLEM DESCRIPTION: From the top to the bottom of the page, either a solid line or blank line of variable thickness is printed.

CAUSE: There are six possible causes for this symptom:

- 1 - Defective toner cartridge
- 2 - Defective scanner unit
- 3- Dirty or bent primary or transfer corona wires
- 4 - Dirty fuser assembly or wiper
- 5 - Defective I/O board
- 6 - Defective DC controller board

CURE: First, perform a service print test and see if the same symptom is exhibited. If it is, the I/O board can be removed from the list of possible causes. If not, replace the I/O board and re-test.

If after the I/O board has been replaced or removed from consideration, replace each item, 2 through 6, rechecking for the problem after each replacement until the unit is printing properly.

If the above cure doesn't fix the problem, refer to the LaserWriter Tech Procedures to obtain a troubleshooting procedure.

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