



# Tech Info Library

## AppleWorks: Recovering files after program hangs

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Security: Everyone

AppleWorks: Recovering files after program hangs

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The following procedure should be considered with these cautions:

1. DON'T KEEP USING APPLEWORKS AFTER YOU HAVE COMPLETED THIS PROCEDURE!
2. When this procedure works, the only thing you should do is save the files you were working on. This is intended as a Rescue Routine only.
3. This procedure does not ALWAYS work. Its reliability rate is about 95%. It can be unpredictable.

ALWAYS backup your work during every session!

### The Procedure

It is actually very simple to get back into AppleWorks after the program hangs, no matter what the problem is. However, if the problem causes AppleWorks to crash into the monitor, then this procedure will probably be less reliable because such a problem could make further trouble. But if the only thing wrong happens to be that you have hung up the program to the point where the only escape is to hit control-reset to reboot, then this procedure is effective.

1. After hitting control-reset, the screen goes to 40 column mode, and you are left with the '\*' prompt on the screen.

2. Type:

C073:0

and a CR. This will make sure that bank 0 of memory is selected.

3. Type:

3 CTRL-P

and a CR

Here are the keystrokes for that sequence:

- a. 3
- b. Hold down the control key while typing a 'P'
- c. RETURN

This SHOULD clear the screen, select 80 column mode, and put the prompt in the upper left hand corner of the screen. If it does, go on to step 4.

If this does NOT happen, type:

FF59G

and a CR

Then try 3 CTRL-P again. If this works, go on to step 4. If it does not, you will have to reboot.

4. The following line must be typed carefully and exactly as shown:

2F0:2C 83 C0 2C 83 C0 4C 33 10

and a CR

5. Next and last, type:

2F0G

and a CR

At this point, you should have the AppleWorks main menu back, and files that were on the desktop should still be there.

Do not continue work with any files. Save the files off the desktop and re-boot AppleWorks.

Sometimes the choices on the main menu will be numbered 7-12 or 11-16 instead of 1-6. This is not serious. Just flip back and forth between menus, such as selecting 'add files' then hitting ESC to go back, and the numbering should return to normal.

Apple Technical Communications

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