



Tech Info Library

Apple IIGS and Third Party Joysticks

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Security: Everyone

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PROBLEM: When using the IIGS with a joystick and the appropriate software, the "fire" button appears to be stuck on or inoperative. Replacing the logic board takes care of the problem temporarily, but within one to two weeks the system comes back in with the same symptoms. Again, replacing the logic board takes care of the problem. The option or the open-Apple key may appear to be depressed continuously.

CURE: Check the customer's joystick carefully. There are several vendors shipping joysticks which can be made compatible with other manufacturers' systems by flipping a switch on the joystick. Permanent damage to the logic board can occur if the joystick configuration switch is set to the wrong position for any length of time. Replacing the logic board will cure the problem, but be sure to instruct the customer about the cause of the damage and the importance of leaving the switch in the correct position.

This type of damage is not covered by Apple's customer or service warranty.

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