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LaserWriter IINT, IINTX: Icons Disappear from Chooser

Revised: 9/25/92
Security: Everyone

LaserWriter IINT, IINTX: Icons Disappear from Chooser

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Article Change History

06/09/92 - REVIEWED

- For technical accuracy.

TOPIC -----

When I open the Chooser of my Macintosh, the icon for LaserWriter IINTX is gone. It was there the last time I opened the Chooser, and I have not changed any connections. I am on a network with MS-DOS computers.

DISCUSSION -----

If you have attached your LaserWriter to an MS-DOS computer which has an AppleTalk PC card, and you are running your Macintosh in serial port configuration, and printing to a LaserWriter IINT or LaserWriter IINTX, you may find that the LaserWriter icon appears and disappears at random.

This will probably be true for all other Macintosh computers on the network. As you watch the Choosers, the LaserWriter icons may appear and disappear with no obvious pattern.

This is a normal response to an unworkable configuration. Because of this problem (and possibly others), the "LaserWriter IINT-NTX Owner's Guide" warns that you should disconnect any serial cable attached to the printer before using LocalTalk, and conversely that you disconnect the LocalTalk cable from the printer before connecting a cable to the RS-232 serial port. See the appendix on Connecting to and Printing With an MS-DOS Computer in the "LaserWriter IINT-NTX Owner's Guide" for more information.

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