

LaserWriter Documents Sent To Off-Line Printer Won't Re-direct

Revised: 7/14/88 Security: Everyone

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LaserWriters using Print Monitor have a problem when they spool to a printer that is no longer connected to the network, but is still named in the Chooser.

Spooled files may only be printed by Print Monitor, and only to a LaserWriter with the same name as selected in Chooser at the time the document was spooled. If a file is spooled to a printer that is no longer attached to the network, it can't be re-directed. You must instead tell the Print Monitor to "wait until later", or cancel the job outright.

The only current workaround is to use the Namer to re-name a printer attached to the network, then change its name back after the job has been printed.

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