



Tech Info Library

ImageWriter & Dot Matrix Printer: Stops Printing Problem/Cure

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Security: Everyone

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Problem:

Symptom #1: During printing the Dot Matrix Printer or Imagewriter may halt printing for no apparent reason and the select light will go out. Restarting the printer or pressing the select button seems to correct the problem temporarily.

Symptom #2: During power up the carriage assembly moves to the far left position as in the normal power on sequence, but the carriage assembly then fails to make its characteristic 3/4" movement to the right and then back to the left position. In addition, the 'select' light fails to appear. Powering off and on the printer repeatedly fails to produce the results above unless the carriage assembly is moved to somewhere other than the far left position. Instead, the platen will advance and retract approximately 1/4", and the carriage assembly will move approx. 1/16" and halt.

Cure:

Replace the right margin disable switch which is available for the Imagewriter as part # 970-0715 (Power Switch/Control Panel Cable Assembly). For the DMP the switch itself needs to be removed and a replacement keyswitch (705-0079) needs to be used since the complete assembly is no longer available for the DMP.

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