



# Tech Info Library

## ImageWriter LQ: How To Make The Ribbon Advance Correctly

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### ImageWriter LQ Ribbon Usage

The ImageWriter LQ is designed to do a ribbon shift per page on a multipage document, but every time you turn off the printer, the ribbon is reset back to band #1.

If your ImageWriter LQ doesn't step the ribbon down a track every page, it may be due to one of the following reasons:

- A tab on the left side of the black ribbon cassette (not present on the color ribbon) engages a switch that enables ribbon shift. It's possible that even if the tab is present and the ribbon is securely seated, the tab on the ribbon box might not press down the switch enough preventing the ribbon shift.

To work around this problem:

- Tape the switch down

OR

- Wrap tape around the cartridge tab, making it thicker so it will apply more pressure on the switch.

If you tape the switch down and the ribbon still doesn't shift, this indicates a non-functional sensor. The printer hardware requires service.

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