



# Tech Info Library

## LaserWriter II: Excess Toner Spilling Inside

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Security: Everyone

LaserWriter II: Excess Toner Spilling Inside

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Symptom: After repair the LaserWriter II will spill excess toner during printing into the body of the LaserWriter II.

Cause: This is caused by a loose or missing screw that attaches the high voltage power supply to the chassis in the area where the capacitor is mounted to the chassis through the chassis lug. The missing screw prevented proper grounding of the high voltage power supply to the LaserWriter II chassis.

### Additional Information:

The printer was initially repaired for a lack of printout. The high voltage power supply was found to be defective. When the high voltage power supply was replaced the LaserWriter II started spilling toner badly during printing. While the printer was properly diagnosed, during re-assembly a screw in the high voltage power supply mounting was not re-installed. This caused a bad ground connection for the high voltage power supply which caused excess toner to be dumped from the cartridge.

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