

## AppleFax Modem: How It Handles Busy Signals During Transmission

Revised: 9/22/89 Security: Everyone

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TOPIC -----

When several "envelopes" are "stuffed" and prepared for later transmission, and the AppleFax Modem dials the addressed number on the envelope and encounters a busy signal:

- Will the AppleFax continue to dial until it gets through?
- Will it cycle through all of the envelopes and come back to the ones it could not send on the first pass?
- Will they not be sent until the send time tomorrow?

DISCUSSION -----

If the AppleFax modem is unable to connect with another Fax machine, the envelope is not sent, and an error occurs requiring you to Restore the envelope before it can be sent again. The AppleFax will, however, continue to transmit all other envelopes to other accessible faxes.

Once the AppleFax has attempted to send an envelope, the envelope's icon is dimmed, and you are unable to open or change the envelope. When checking the activity report after sending an envelope, if you discover that errors occurred and that you need to resend the envelope, you must first restore the envelope to its original condition:

- 1. Select the dimmed envelopes that you want to restore.
- 2. Choose Restore Selected Envelopes from the AppleFax menu.

The envelopes are no longer dimmed and can be opened, changed, and re-sent as necessary.

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