



Tech Info Library

Macintosh SE: Correcting Hierarchical Menu Delay

Revised: 8/7/92
Security: Everyone

Macintosh SE: Correcting Hierarchical Menu Delay

=====

Article Created: 4 March 1990
Article Last Reviewed: 6 August 1992
Article Last Updated: 23 August 1991

TOPIC -----

I have a Macintosh SE with a 20MB hard disk, the Apple SuperDrive (formerly Apple FDHD), and 1MB of memory. I have the basic fonts and DAS that come with the system. When I select a menu item that has a hierarchical menu attached, the hierarchical menu takes about 4 to 6 seconds to appear. I've tried:

- Programming on another Macintosh, and it worked fine.
- I used an application on the hard drive and then tried using the same program from a floppy disk. It still had the same problem.
- Reinstalling system software 6.0.3; the delay remained.
- Reformatting the hard drive and reinstalling everything--same result.
- Running SAM. No viruses were found.
- Removing nonstandard INITs from my System Folder.
- Setting up 64K and 96K RAM caches--neither had any effect on the delay.
- A technician ran Apple diagnostics tests on the computer, and it passed without a problem.

Can you help?

DISCUSSION -----

There is a parameter in extended PRAM that controls how long a menu item

must be selected before the hierarchical menu for that menu item appears. We suggest zapping extended PRAM by holding down the Shift, Option, and Command keys while opening the Control Panel. Restart the computer when the procedure is done. This resets the delay to the default value, and the hierarchical menu delay problem should disappear.

Copyright 1990, 1991 Apple Computer, Inc.

Tech Info Library Article Number:5141