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Apple Software: Where To Get Replacement Disks (3/95)

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Security: Everyone

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TOPIC -----

I have Apple software on diskette or CD-ROM. The original floppy or CD-ROM is bad, and I need a replacement. How do I get replacement copies?

DISCUSSION -----

Replacement copies of most Apple software and manuals are available at no charge through the Media Exchange program. You must fill out a media exchange card before returning the defective disks. This card is available from your Authorized Apple Service Provider, or by calling 800-SOS-APPL, who will send you the exchange card.

The disk and exchange card are then sent to:

Apple Computer, Inc.
Media Exchange Program
P.O. Box 149112
Austin, TX 78714-9112

Replacement software is then sent to you once your disk(s) and exchange card are received.

Article Change History:
16 Mar 1995 - Made minor corrections.
06 Jan 1995 - Reviewed for accuracy and retitled.

Support Information Services

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