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TokenTalk: Troubleshooting Problems

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Security: Everyone

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TOPIC -----

I am having problems with system bombs under the following conditions:

The environment is a Token Ring network with DOS and OS/2 workstations and approximately 12 Macintoshes on the ring. I am using Excel with MacIrma and TokenTalk installed. When the system is not on the network, the Macintosh displays a system error. If the TokenTalk software is de-installed, the Macintosh works fine, and no system bombs occur.

Software

System 6.0.3
MultiFinder
MacIrma 1.2.0
Excel 2.2
TokenTalk 2.0 (6/29/89)

Have you heard of any situations similar to this?

DISCUSSION -----

We contacted DCA Technical Support Group, and they have not heard of this problem. They also tried to duplicate the problem for us and could not get the system to fail.

The tests were done with both MacIrma 1.2.0 and 1.2.1, on both Macintosh IIcx and Macintosh IIX systems, and TokenTalk 2.0. Both machines passed the test with either version of MacIrma.

You might have a conflict between TokenTalk and something else other than MacIrma. You may want to start with a clean System Folder to see if the problem remains. If a clean folder solves the problem, start adding INITs

and see which one conflicts with TokenTalk.

Article Change History:

5 Oct 1993 - Reviewed for technical accuracy, and change format to current method.

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