

## SMB File Transfer: Troubleshooting Macintosh IIfx Problems

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TOPIC -----

I am having problems with a Macintosh IIfx and SMB File Transfer. I used the 6.0.5 Network Installer disk, and everything seemed to go well. The TokenTalk NB Card is working fine; I can see the zones and devices in the Chooser. Apple File Exchange starts up OK. However, when I try to access the "SMB Servers" choice from the Apple menu, the whole system hangs. I tried using the later versions (1.1.1) of the A/ROSE and TokenTalk Prep files from the MacDFT Golden disk, but I had the same results. Can you help?

DISCUSSION -----

We tested the SMB File Transfer Utility with our Macintosh IIfx, and it worked fine. We did not have to use A/ROSE and TokenTalk Prep from the MacDFT Golden disk. We used the version 1.0 SMB software disk, which installs A/ROSE 1.1, PCSession Prep 1.1, SMB 1.0, and TokenTalk Prep 1.1 in the System Folder.

Here are some troubleshooting suggestions:

Check cable connections. Verify that the SMB server is up. Make sure you are using Apple File Exchange 1.1.2. (Earlier versions of AFE will not work.)

- Ensure that you are using version 2.12 ROM on the TokenTalk NB card.
- Remove any INITs in the System Folder that might cause a problem.

If you are still having problems, please send us more information, specifically:

- Hardware and software configurations and versions, including any network hardware and software.
- Other applications on that system, including INITs, CDEVs, and so on.

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