



Tech Info Library

Macintosh: 24-bit Image Copying Problem Caused By Heap Space

Revised: 7/16/90
Security: Everyone

Macintosh: 24-bit Image Copying Problem Caused By Heap Space

=====

This article last reviewed: 5 July 1990

TOPIC -----

I'm having trouble copying and pasting between Microsoft PowerPoint and Solutions International's SmartScrap. I tried to copy several 24-bit images from the PowerPoint document (they occupy a total of about 2.5MB), but when I tried to paste them, the first couple pasted OK but the rest didn't, and the machine hung.

DISCUSSION -----

We solved the problem by increasing the system heap space.

Normally the system has a small amount of heap space available. We increased the space using CE Software's Heapfixer, and all the problems went away.

We also checked with both Solutions International and Microsoft, and neither was aware of any other conflicts.

Microsoft, however, strongly recommends that anyone using 24-bit graphics in PowerPoint upgrade to version 2.0.1d.

For more information, search under: "CE Software"

Copyright 1990 Apple Computer, Inc.

Tech Info Library Article Number:5858