Tech Info Library

HyperCard 2.0: LaserWriter Driver 5.2 Print Problem (11/94)

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Revised:        11/7/94
Security:       Everyone
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TOPIC ---

I have been trying to resolve a HyperCard 2.0 printing problem. My system
includes System 6.0.5, Finder 6.1.5, LaserWriter Version 5.2, AppleTalk driver
version 53, and no INITs.

I'm unable to print cards from a stack that I have developed. When I try to
"Print Card" from the File menu, I get a message "Processing Job" that stays on
the screen indefinitely. The printer still thinks it is connected to this job,
even after I cancel printing, so I have to restart the printer.

Oddly enough, this stack does print to a QMS PS2200 Laser Printer.

DISCUSSION --

We were able to reproduce the problem with the stack you sent. However, using
LaserWriter driver version 6.x the card printed fine. Try upgrading to newer
drivers; that may well solve the problem.

Article Change History:
07 Nov 1994 - Reviewed for technical accuracy.

Support Information Services

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