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Macintosh Portable: Dialing an Internal Modem

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TOPIC -----

I am having problems using the Communications Toolbox, the Apple Modem Tool, and MacTerminal 3.0 on a Macintosh Portable. I am unable to establish connection to the Macintosh Portable's internal modem when I select "Open Connection" from the menu. However, when I leave the phone number field blank in the Apple Modem Tool's connection dialog box, I have no problems establishing a connection with the internal modem.

DISCUSSION -----

We suspect that your problem is caused by an improper setting in the connection dialog box of the Apple Modem Tool. Be sure you've selected the Macintosh Portable Data Modem 2400 in the "Modem:" popup menu at the bottom of the "Connection Settings" dialog box. When we chose a different modem type under this popup menu, we duplicated the problem you describe.

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