

LaserWriter and WordPerfect: Correcting Timeout Problem

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TOPIC -----

I'm printing a WordPerfect document from a DOS machine using a LaserWriter IINT. After the first 40 pages have printed, the document no longer prints and junk comes out on the paper. No matter where I start, the printing never goes beyond 40 good pages.

DISCUSSION -----

After limited testing, it appears that WordPerfect takes a long time to repaginate lengthy documents during printing. This creates a time lag that can exceed AppleShare PC's timeout for printer connections and causes the job to fail. Symptoms are seen as pauses between pages that wouldn't seem to warrant any additional computation. If one of these pauses is long enough, it causes AppleShare PC to terminate its connection with the LaserWriter.

Try increasing the timeout value used in AppleShare PC's DA program at connection time. If increasing the timeout value helps but does not solve the problem, leave the timeout value blank. This can delay other users from accessing the LaserWriter, but not too badly.

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