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32-Bit QuickDraw and Print Monitor Problem

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TOPIC -----

I have a Macintosh IIfx with 8MB of RAM, an 80MB hard disk, and a 24-bit video board. I am running System 6.0.4 with MultiFinder and 32-bit QuickDraw active. I am trying to print using the background printing option. When I try to print a 24-bit image, the program quits with a MultiFinder 01 error (a bus error, I believe), but not until it has already fed the print job to the print monitor. I have noticed this from Pixel Paint Professional, Microsoft Word 4.0, and other programs.

I have completely trashed my System Folder twice to no avail. However, if I disable background printing, it works fine (no MultiFinder 01 bombs). The only thing that does not seem to work properly is the memory allocation to the print monitor. No matter what I set it to, it seems to take the "recommended" amount of memory, rather than the allocated amount.

Do I have a bad copy of the System disks? Would you update to System 6.0.5 solve the problem? Do I need LaserWriter 6.0.1 to print 24-bit images to the NTX (or should 6.0 work?)

DISCUSSION -----

We recommend upgrading to 6.0.1 LaserWriter and Laser Prep, so that you are using the most current drivers. You should also have Color/Greyscale selected in the Print dialog box.

There is a possibility that you are running the Installer (we hope you are using the Installer) from damaged diskettes. If you have a known-good locked set, throw away your System Folder and use these good disks to reinstall by running the Installer.

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