



Tech Info Library

FileMaker II: Network Problems

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Security: Everyone

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TOPIC -----

I am supporting an 11-node AppleShare network (2 Macintosh SEs and 9 Macintosh Plus computers). The software versions are:

- AppleShare II 2.0.1
- Finder 6.1
- System 6.0.3
- FileMaker II 1.1v2

Cabling for this network is PhoneNet wired in a passive star. Total cabling distance is less than 400 feet. All 11 workstations can log in to the file server, print, and use the InBox E-mail system. All workstations have 2.5MB of RAM.

My problem is that although nine workstations can share the same file from FileMaker II concurrently, the other two workstations are denied access to the shared FileMaker II database.

The two "denied" computers share a common cable with one other Macintosh. However, they are at the end of the leg. These are Macintosh Plus computers. I cannot get these machines to share the same database, even if they are the only machines trying to log in. What's the problem?

DISCUSSION -----

You mention they are at the end of the leg of the star: have you tried moving one or both Plus systems to a different connector to see if that's the problem? If the problem continues at another physical location and you can log on to the server, we suggest that the problem lies with FileMaker rather than the Macintosh or the network.

Because you can access the server; and print, copy files, and so on; we assume that basic network integrity is good; and the problem lies with FileMaker itself. It appears that you are exceeding the maximum number of simultaneous users. We would suggest that you contact Claris for a solution, if our suggestions don't alter the performance of these two systems.

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