

LaserWriter and IBM PS/2: False out of paper Message

Revised: 8/13/91 Security: Everyone

LaserWriter and IBM PS/2: False "out of paper" Message

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TOPIC -----

I have tried connecting an IBM PS/2 to a LaserWriter IINT. After following the directions in the manual (with the corrected "8" instead of "7") I got an error message on the PS/2--"printer out of paper"--although there was some in the paper tray. Where is the problem?

DISCUSSION -----

The MS-DOS COM drivers scan for a particular signal on the RS-232 port for the paper-out condition. Given that, you're probably experiencing some type of cable problem. Most likely, you're missing a jumper on the PS/2 side. Check the DSR or CTS pins.

Also, the LaserWriter IINTX revised manual has about 25 pages of comprehensive details on connecting LaserWriters to IBM-compatibles. Check that for further troubleshooting.

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