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DAL and MVS/TSO Server: Troubleshooting Tips

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TOPIC -----

If the login sequence seems to work, but attempts to open tables and retrieve data fails, try these troubleshooting steps.

DISCUSSION -----

From the Begin prompt with the DAL Tester or DAL Debugger, enter the command:

```
describe DBMS;  
printall;  
go
```

If DB2 isn't listed as a choice, then something is wrong with the DAL installation on the host. If DB2 is listed as an available DBMS, then try to open it with:

```
open DB2 DBMS;  
go
```

If the DBMS opens successfully, then try:

```
describe databases;  
printall;  
go
```

A list of available subsystem IDs should appear. If nothing comes back, then the environment file is empty or inaccessible.

Next, open the desired database and see what's in it with:

```
open db2 database '____';  
describe tables;  
printall;  
go
```

If the only tables listed are not correct, or if a -551 error is returned, see Appendix B of the "Data Access Language Server Installation and Operating Guide for MVS/TSO." Appendix B describes how to set up views for DAL users to access the DB2 tables.

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