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System 7: Troubleshooting Compatibility Checker Problems

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Article Change History
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09/14/92 - REVISED
             • For accuracy.



TOPIC -----------------------------------------------------------

This article tells what to do if the Compatibility Checker will not launch,
or if it fails before completing the check. Also included is a table with
the correct versions of HyperCard to use with various system software
versions.

DISCUSSION ------------------------------------------------------

Procedures for System Software 6.0.5 or Later
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- System 6.0.5 requires HyperCard 1.2.5 or higher; make sure you have the
  right version.

- Start from the System 7 Disk Tools disk and run Disk First Aid, then try
  Compatibility Checker again.

- Copy the HyperCard application and Home stack from the System 7
  HyperCard disk and the Compatibility Checker stack from the "Before You
  Install" disk to your hard drive.  Now try running the Compatibility
  Checker from the hard drive.

- If the Compatibility Checker still won't launch, there may be a problem
  with the current System 6 software.  Start up with the System 6 System
  Tools disk or the version 6.0.7 System Startup disk and install the
  operating system with Installer.
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- Back up your hard disk, start from the Install 1 disk and install System
  7 first. After the installation is complete, restart the computer with
  the shift key down to temporarily disable all system extensions.

Procedures for System Software 6.0.4 or Earlier

- Make sure you are using the correct version of HyperCard. See the
  Operating System/HyperCard Requirements section of this article to
  find the HyperCard version you need.

- You must upgrade to System 7 before using the Compatibility
  Checker if:

  • You don't have the correct version of HyperCard on your hard disk and
    can't locate it on a floppy disk.

  • You are using a version of the system software earlier than 4.1.

  There are more instructions for this procedure on page 11 of the "How to
  Install System 7" manual, included with System 7. After the
  installation, restart the computer while pressing the shift key to
  temporarily disable all system extensions.

Operating System/HyperCard Requirements

  System Version Recommended HyperCard Versions
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  7.0   2.1 or later
  6.0.5 - 6.0.7   1.2.5, 2.0 or later
  6.0.4   1.2.5
  4.1 - 6.0.3   1.2.2
  Prior to 4.1   n/a

For information about Compatibility Checker error messages, search under
"System 7" and "Compatibility Checker".

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