



Tech Info Library

System 7: Corrupted Suitcase and/or System File (11/94)

Revised: 11/10/94
Security: Everyone

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TOPIC -----

I have a corrupted suitcase and/or System file. How can I retrieve my fonts or sounds?

DISCUSSION -----

Unfortunately, we have no recommended fix. While we don't recommend it, as a last resort you may want to take the following steps:

- 1) Start from the disk tools disk.
- 2) Open the System Folder on your hard disk.
- 3) Rename your System file.
- 4) Throw the Finder in the Trash.
- 5) Empty the Trash.
- 6) Reinstall system software 7.0.
- 7) Restart from the hard disk
- 8) Open the renamed System file with Font/DA mover 4.1, holding down the option key.
- 9) Resave the fonts and sounds into new suitcases.
- 10) One-by-one, open up the fonts in System 7 by double-clicking on the suitcase, and then open the document inside that suitcase. Do not use Font/DA mover 4.1 to do this.

A bad font or sound will either cause a system crash or it won't open.

Do not reinstall the corrupted font or sound in the System Folder.
Use the original provided by the vendor.

Article Change History:

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Support Information Services

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