Tech Info Library

AppleShare Print Server: -120 Error

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Security:       Everyone


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TOPIC -------------------------------------------------------------


I am having problems with an AppleShare Print Server IINTX.  When any of
the workstations try to print to the network LaserWriter, the print server
instantly aborts the print job.  After this, the printer must be reset to
be re-captured.

A message comes up on the screen stating that the computer is trying to
clear the print buffer.  I also get a message stating that error number
-120 has occurred.  The print server is a Macintosh SE 2/40, and the
workstations are Macintosh SE 20s.  I have re-installed System software,
print-server software, LaserWriter files, and Laser Prep files on both the
file server and workstations.  What else can I do?


DISCUSSION --------------------------------------------------------


The -120 error is a "directory not found" error that could be related to a
hardware failure on the server.  If you can print to the LaserWriter IINTX
via the bypass feature of the AppleShare Print Server, then there is a
problem at the server level.  It is most important to determine that the
workstations can print to the IINTX on bypass to verify the integrity of
the hardware.

Here are two things to try on the server:

1) If you reinstalled the software over the old files, trash the old files
   first and then re-install.

2) Second, consider backing up the server in a file-by-file manner,
   re-initializing the drive, and restoring the files. The print server may
   be running into some bad sectors which inhibit its ability to spool the
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files.

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