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System 7: How to Avoid PrintMonitor Corruption

Revised: 5/23/95
Security: Everyone

System 7: How to Avoid PrintMonitor Corruption

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Article Change History

09/21/92 - UPDATED

- To provide information about System 7 Tune-Up and LaserWriter driver version 7.1.1.

TOPIC -----

This article lists several steps to follow to help you avoid PrintMonitor corruption.

DISCUSSION -----

The primary reason for corruption of the System 7 PrintMonitor is the LaserWriter driver version 7.0. The best way to avoid problems with PrintMonitor in the future is to install System 7 Tune-Up, which contains version 7.1.1 of the LaserWriter driver (or a version of system software greater than 7.01).

If you have not obtained and installed System 7 Tune-Up yet, or you think your PrintMonitor may be corrupted despite Tune-Up, follow the steps below.

- 1) Remove any jobs that are printing or are waiting to be printed from the PrintMonitor Documents folder.
- 2) Reinstall the Printing software.
- 3) Launch PrintMonitor and from the File menu select Preferences.
- 4) Configure PrintMonitor to display its window when printing by clicking the Yes button for that item.

- 5) Click the PrintMonitor application, and from the File menu select Get Info.
- 6) Increase the amount of memory allocated to PrintMonitor by increasing the amount of RAM shown for the Current size item of the Memory box in the Get Info window. We suggest doubling the 80K default allocation if you have that amount of memory available. Remember, this new amount of RAM needs to be available for background printing to start.
- 7) Lock the Get Info window by clicking the Locked box and close the window.
- 8) Create a new folder in the root level of your hard disk called PrintMonitor Backup. Option-drag a copy of the newly configured PrintMonitor to the PrintMonitor Backup folder.
- 9) Ensure that Background Printing is selected in the Chooser and restart your Macintosh.

Notes

- DO NOT quit the PrintMonitor application when a job is printing (with System 7 Tune-Up and LaserWriter 7.1.1 this is no long a problem).
- If you suspect your PrintMonitor application has become corrupted:
 - 1) Trash your original version of PrintMonitor. (Remember to unlock it via the Get Info window first.)
 - 2) Option-drag a copy of the uncorrupted PrintMonitor application from the PrintMonitor Backup folder to the Extensions folder.

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