



# Tech Info Library

## Microsoft Word 5.0: Scrambled Menu

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Security: Everyone

Microsoft Word 5.0: Scrambled Menu

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TOPIC -----

After installing Microsoft Word 5.0 the menu is garbage, the icon in the top right hand corner is an inverse character, and balloon help has disappeared. Restarting with extensions off clears up the problem.

DISCUSSION -----

According to Microsoft Tech Support, there could be an INIT conflict. Also, the Word Settings Preference file will cause garbage in menus when it's corrupted. Remove the Word Settings file to see if the problem clears up.

There have also been reports to Microsoft of MacroMaker causing this problem. Microsoft Tech Support also said that the 5.0 installer will add fonts to the System file and if there is an incompatible INIT present in the System Folder, it could interfere with the installation of 5.0. Worst scenario would be to reinstall the System after exhausting other ideas.

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