



Tech Info Library

System 7: Running QuickMail and AppleShare 3.0

Revised: 12/7/92
Security: Everyone

System 7: Running QuickMail and AppleShare 3.0

Article Created: 3 December 1992

TOPIC -----

Is there a problem running QuickMail and System 7 and AppleShare 3.0 on the same computer?

DISCUSSION -----

There are two problems:

- The QuickMail NameServer (a Control Panel that scans the network and updates the database of QuickMail users) is erratic on a computer running AppleShare 3.0.
- If you have AppleShare Print Server and QuickMail running on the same computer, you get Fatal Errors from the Print Server. BUT, running just QuickMail (without NameServer) and AppleShare 3.0 worked fine in our testing. Please be aware that actual server usage varies from site-to-site..

Here is the official statement from the Technical Support Group, CE Software, Inc.

"AppleShare Server 3.0, which includes both file and print servers, is incompatible with the QuickMail mail server.

"This means that customers cannot use the same Macintosh computer as both an AppleShare 3.0 and QuickMail server. This incompatibility affects all versions of the QuickMail server from 2.2.x to 2.5.1. This is the same incompatibility that prevents using the QM Server and System 7.0 Personal File Sharing on the same machine. Customers who use AppleShare Server 2.01 and earlier in conjunction with the QM Server will not experience any problems.

"This problem does not effect AppleShare Server machines that operate as QuickMail clients, nor does it effect machines that act as AppleShare server clients and QuickMail clients.

CE Software recommends that any customer who needs to use both AppleShare 3.0 (and Print Server) and QuickMail run these servers on separate machines unless you have obtained a copy of AppleShare AppleShare Server 3.0.1, which corrects the problem."

To locate a vendor's address and phone numbers, use the vendor name as a search string.

Copyright 1992, Apple Computer, Inc.

Tech Info Library Article Number:10928