Tech Info Library

System 7.x: Generic Icons After Installing (8/95)

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Revised:        8/31/95
Security:       Everyone
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System 7.x: Generic Icons After Installing (8/95)

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TOPIC ---

You upgrade to System 7.x and complete the installation successfully. But when
you restart, you find that all your icons (including system extensions, Control
Panels, and applications) look generic. Disk First Aid says no repair is
necessary. Everything seems to be there, and the Macintosh boots with no
problems. Rebuilding the desktop does nothing. What's going on?

DISCUSSION --

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System 7.5
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This problem seems to occur with v7.5 system software when you install from the
new v2.0 CD. This is also a problem with any newly produced Power Macintosh
systems with v7.5 software installed on the Apple hard drive. You get generic
icons after a desktop rebuild.

The reason the generic icons appear is because the bundle bits on the Apple v2.0
CD are set incorrectly. When you install from this CD, the installed system
file has its bundle bit turned off (it should be on) and the system enabler has
its bundle bit turned on (it should be off).


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Workaround
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If you cannot download the System 7.5 Update 1.0 at this time, but still want to
fix the problem temporarily, you can try rebuilding the desktop after starting
with extensions off. To do this:

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Step 1
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Restart your Macintosh while holding down the shift key.

Step 2

Continue holding the shift key until you see the "Welcome to Macintosh,
Extensions off" Screen.

Step 3

Let go of the shift key and hold down the option and command keys
simultaneously.

Step 4

Click "Okay" when the message "Are sure you want to rebuild the desktop file..."
appears.

If rebuilding the desktop with the hard drive as the startup disk does not work,
try rebuilding the desktop while booting from Disk Tools or System CD.

If you still have generic icons and you have a disk editor like Norton,
MacTools, or ResEdit, simply turn the bundle bits on (system) and off (enabler),
as described above, and rebuild your desktop file. You will be able to have the
system enabler installed and get properly displayed icons.

Solution
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Install the System 7.5 Update 1.0 to correct the issue.

These articles can help you locate the System 7.5 Update 1.0 mentioned here:

• Where To Find Apple Software Updates
  Lists online services for "free" Apple software updates.

• Obtaining Apple Product Support in the USA
  Lists 800 numbers and online services for software updates, Apple
  support information, and a subset of the Apple Tech. Info. Library.

NOTE:
This article provides information about a non-Apple product. Apple Computer,
Inc. is not responsible for its content. Please contact the vendor for
additional information.

The Tech Info Library article titled "Locating Vendor Information" can help you
search for a particular vendor's address and phone number.

System 7
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On older versions of System 7, the problem is most likely that there was enough room on the hard disk to successfully install the system software, but not enough room to build the desktop correctly.

The solution is to move or delete some files to make more room on the hard disk and rebuild the desktop. You will find that all of your icons are restored.

Article Change History:
31 Aug 1995 - Added information about solution.
27 Jun 1995 - Added information about newer enablers.
28 Apr 1995 - Added information about rebuilding desktop while booting
              from CD or floppy.

Support Information Services

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