



# Tech Info Library

## Shared Device Names Not Available in the Chooser (3/93)

Revised: 4/6/93  
Security: Everyone

Shared Device Names Not Available in the Chooser (3/93)

=====

Article Created: 19 March 1993

TOPIC -----

After installing System Software 7.1, shared device names, such as LaserWriters or File Servers, do not appear in the Chooser when their device icons are selected. AppleTalk is active in the Chooser. The network connections have been verified. I selected the Network control panel and no resources are selected. When any of the network resources in the Network control panel (LocalTalk, EtherTalk, TokenTalk) is selected, I get the error "The correct version of AppleTalk is not installed. Please reinstall the Network software". Reinstalling the network software does not resolve the problem.

DISCUSSION -----

If no resources are selected in the Network control panel, this is a possible sign of corruption for the network settings in Parameter RAM (PRAM). If AppleTalk is active in the Chooser, one of the network resource should always be selected in the Network Control Panel.

To resolve this issue you must zap the Parameter RAM. To zap PRAM under System 7.x, restart the Macintosh while holding down Command-Option-P-R. Keep the keys held down until you hear the startup chime a second time. This resets the Parameter RAM of the Macintosh.

Select the proper network resource device in the Network control panel. Make sure the shared device names appear in the Chooser.

You must also re-enter the setting changes you may have made to other control panels (Keyboard, Mouse, Sound, and so on). When you zap PRAM, it is reset to default values.

Copyright 1993, Apple Computer, Inc.

Tech Info Library Article Number:11830