



Tech Info Library

At Ease 1.0: Workaround for Forgotten Password (8/95)

Revised: 8/8/95
Security: Everyone

At Ease 1.0: Workaround for Forgotten Password (8/95)

=====

Article Created: 23 March 1993
Article Reviewed/Updated: 08 August 1995

TOPIC -----

After I brought my Performa home, I set up At Ease. Now I've forgotten my password. What do I do?

DISCUSSION -----

You'll need to start up your computer with another disk that has system software on it. If your computer came with a floppy disk called Utilities, you can use that disk.

- 1) Turn on the computer and push the Utilities disk into the floppy disk slot immediately.
- 2) The disk icon at the top of the desktop will be Utilities, and the next icon below that will be your Macintosh Hard Disk.
- 3) Open the Macintosh Hard Disk by double-clicking on its icon. Open the System Folder the same way.
- 4) Open the Preferences Folder. Click on the file called At Ease Preferences and drag it into the Trash.
- 5) From the Special menu, select Empty Trash.
- 6) Your Macintosh no longer remembers your At Ease Password. Now close the windows and restart your computer. You'll have to configure At Ease with a new Password you have selected.

Article Change History:
08 Aug 1995 - Reviewed for technical accuracy.

Support Information Services

Copyright 1993-95, Apple Computer, Inc.

Tech Info Library Article Number:11871