Tech Info Library

LaserWriter Pro for Windows: Printing Problem (4/93)

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Security:       Everyone
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TOPIC ---

I am using a LaserWriter Pro 600 for Windows, connected to a 33mhz 486
computer through the parallel port. I have the port switch set to 0.
PostScript files print fine in the portrait mode. When I try to print
them in landscape mode or print graphics, the document appears upside down
and backwards. (I was using a Hewlett Packard 3P previously and it printed
fine.)

I tried the drivers that came with my Pro 600 (600 and 300 dpi), and
my original HP PostScript drivers, to no avail. When I reconnected my
HP 3P printer, the documents printed fine in landscape mode with either
driver. It also worked when I connected to a Linotronic printer.
The problem only occurs when printing on the LaserWriter Pro 600.

DISCUSSION --

We believe this problem is related to the Windows PostScript driver (.WPD)
because the .WPD files included in the "LaserWriter Pro
Software for Windows" disk are only printer description files, and
not drivers. The files just describe the specifications of the
printer (tray capability, imageable area, etc.), so the PostScript
code to render the actual image is produced by the Windows PostScript
driver.

The latest version of the PostScript driver (PScript.DRV) is v3.55. Try
reinstalling the driver, and then install the .WPD files again following
the instructions in the LaserWriter Pro User's Guide. If the problem
persists, we suggest you call Windows Technical Support directly. To locate a
the phone number, search the Tech Info Library with "Windows and support".

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