Tech Info Library

Color Classic: Apple File Exchange Error Message (8/93)

```
Revised:        8/31/93
Security:       Everyone
```

Color Classic: Apple File Exchange Error Message (8/93)

==

```
Article Created:  4 May 1993
Article Reviewed/Updated: 30 August 1993
```

TOPIC --

On the Macintosh Color Classic, opening Apple File Exchange sometimes gives a type 1 error or the message "Application unknown has unexpectedly quit." You need to install the Hardware System Update to resolve this.

DISCUSSION ---

There's a known problem with the Color Classic and Apple File Exchange, where Apple File Exchange will crash or not operate correctly. The problem was fixed in the Hardware System Update. Install the Hardware System Update on a Macintosh Color Classic to fix the Apple File Exchange problem.

Without the update, there were problems when running in both 24- and 32-bit mode. However, a crash normally only resulted when running Apple File Exchange in 24-bit mode. This is why some articles suggested running in 32-bit mode with Apple File Exchange on a Color Classic.

Installing the Hardware System Update resolves this issue, and the Color Classic can then run in either 24- or 32-bit mode.

You can find the Hardware System Update on AppleLink following this path:

```
  Software Sampler
    Apple Software Updates
      Macintosh
        Supplemental System Software
```

Article Change History:

30 August 1993 - Combined information from a similar article.

Tech Info Library Article Number:12040