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Color Classic, LC 5xx, Performa 5xx: Won't Start From Kbd (2/94)

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Security: Everyone

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TOPIC -----

I am unable to start up a Color Classic. I plug it in and turn on the power switch on the back. Nothing happens yet, which I realize is normal. But when I press the power on key on the keyboard, which should start the computer, nothing happens.

DISCUSSION -----

The Macintosh LC 520, 550, 575 and the Macintosh Performa 500 series use similar power on technology, the following steps apply to those systems also.

Before assuming that there is a hardware problem with this Color Classic, try resetting the Parameter RAM. Under System 7, the procedure for resetting the Parameter RAM is to hold down the Command, Option, P, and R keys immediately upon startup. But since this Macintosh won't even begin to start up, follow an alternative procedure for resetting the Parameter RAM:

- Refer to the User's Manual instructions on how to replace the lithium battery inside the computer.
- Pull the battery out for about 10 minutes, then put it back in and put the computer back together.

The PRAM should then be reset, and, if there are no other problems, the computer should start up successfully.

Unlike previous compact Macintosh models (such as the Classic and the SE), the Macintosh Color Classic, LC 520, and Performa 5XX have a two-step startup sequence. First, you must switch on the power switch on the back of the computer. Then you must press the power key on the keyboard itself (the key with a left-pointing triangle; this is the normal startup method for

Macintosh II-class computers).

Article Change History

2/24/94 - Added LC 520 and Performa 5xx series to article.

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