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LaserWriter Driver 8.0: PageMarq 15 Printer (6/93)

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Security: Everyone

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TOPIC -----

I'm having a problem with the Laserwriter 8.0 driver and PageMarq 15 printer (with fax option). Apparently the printer driver does not allow printers with a fax option to tone dial, but forces them into pulse dial.

DISCUSSION -----

Apple spoke with Compaq technical support. They suggested that the customer use the Compaq Fax Utility v1.09 which builds a Fax driver from the LaserWriter driver. The resulting Fax driver then provides the ability to select tone or pulse dialing.

In terms of the LaserWriter 8.0 driver providing this capability, it would have to be added to the PPD file for the PageMarq printer. Apple notified Compaq technical support regarding this issue. They will be forwarding this information to their engineering department. Since it is the responsibility of the printer manufacturer to supply the PPD files, you might have the customer ask Compaq for a prospective release date for the new PPD.

To locate a vendor's address and phone number, use the vendor's name as a search string.

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