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System 7.x: Personal File Sharing That Will Not Start (3/95)

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Security: Everyone

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TOPIC -----

After turning on file sharing with the Sharing Setup control panel, the Status window says, file sharing is starting up, but never changes to, file sharing is on. User can not restart or shutdown because file sharing will not complete its startup sequence.

DISCUSSION -----

File sharing will not startup because the invisible AppleShare PDS file is corrupt on one or more of the volumes attached to the Macintosh. Follow the steps below to erase the AppleShare PDS file so file sharing can complete the startup sequence:

Step 1

Turn file sharing off using the Sharing Setup control panel.

Step 2

Delete the Users & Groups data file in the Preferences folder.

Step 3

Restart the computer.

Step 4

Open the Sharing Setup control panel, and enter a new Owner Name, Owner Password, and Macintosh Name replacing any previous data. Be sure to use new or different names.

Step 5

Turn File Sharing on.

NOTE: If the first 5 steps above resolve your problem do not proceed any further.

Step 6

Delete the invisible AppleShare PDS file at the root of any volumes that are mounted when sharing. You can delete the PDS file with ResEdit or a third-party utility that can view invisible files. Using the utility, click and deselect the Invisible checkbox of the file to make it visible on the desktop, and then drag the AppleShare PDS file to the trash from the Finder. You need one of these utilities to delete the file.

IMPORTANT: Deleting the AppleShare PDS file removes all access privileges assigned to folders. You will need to reassign access privileges to the folders.

Step 7

Restart the computer.

Step 8

Turn file sharing on. New AppleShare PDS files will be created and file sharing status should change from "starting up" to "on" after a short period of time.

Article Change History:

20 Mar 1995 - Added more information for clarity.

06 Mar 1995 - Reviewed for accuracy and updated format.

Support Information Services

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