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System 7.x: Can't Rename HD & Custom Icons, Shared Items (9/94)

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Security: Everyone

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TOPIC -----

I can't rename the hard disk on my Macintosh running System 7 or System 7.0.1; or I changed the Macintosh hard disk icon to a custom icon. I chose "Get Info" under the Finder's File menu and pasted in another icon. I couldn't clear or change back to the original icon.

What causes this and what can be done to fix it other than completely reinitializing the hard disk?

DISCUSSION -----

First ensure that you aren't running File Sharing, and you don't have the hard drive shared. Even if you do not set the sharing permissions for a particular volume, File Sharing still makes all volumes available to the owner for remote access. To change the name of a mounted volume, turn File Sharing off with the Sharing Setup Control Panel, rename the disk, then turning File Sharing back on again.

If an AppleShare File or Print Server software is running and you can't change the name of a mounted volume, then quit the sever software, rename the disk, then start the server software again.

If File Sharing or AppleShare Server software is not on, then the problem is with versions of System 7 prior to 7.0.1 where volume names and icons sometimes can't be changed. If you are a System 7.0 user and are having trouble renaming your hard disk or a folder, you may need Rename Rescue. The problem was corrected in System 7.0.1 and later.

What It Is

Rename Rescue is a small application that unlocks the name of folders and volumes.

How To Use It

If file sharing or AppleShare server software is on, turn it off.

From the Finder, select the items that need to be unlocked and drag them onto the Rename Rescue icon. You may select one or many items at a time. The Finder will automatically highlight Rename Rescue's icon. If Rename Rescue was not already started, it will open at this time, attempt to unlock, present a dialog for each item reporting the results. It will then automatically quit.

The possible results are:

- The item can not be renamed because it is being shared.
- The item can not be renamed because it is a System reserved folder.
- The item was already renameable.
- The item is now renameable.

After Rename Rescue unlocks the items, you should restart your Macintosh so the Finder will recognize the change.

Technical Information (how folders get locked in the first place)

The names of folders or volumes may get inadvertently locked on a computer running System 7.0. For this to happen, several things must occur. Unless all of these things have occurred, you will probably not need Rename Rescue.

- The volume or folder is (or was) used on a drive connected to a computer running System 7.0 (the problem is corrected in System 7.0.1 and newer).
- The volume or folder was shared with a computer running System 6.x (all versions of System 6) and the connection was unexpectedly interrupted (power failure, crash, or improper shutdown).
- Upon restart, the volume and/or folder on the System 7.0 computer may not renameable.

To get Rename Rescue, search on one of the following articles:

Where To Find Apple Software Updates - listing of online services for all "free" Apple software updates.

Obtaining Apple Product Support in the USA - a list of 800#'s and online services for Apple support info, software updates, and a subset of the Apple Tech Info Library.

Article Change History:

15 Sept 1994 - Removed program binary file.
05 April 1994 - Added information about AppleShare software.
29 March 1994 - Added information about the Raname Rescue. Updated enclosure.

Support Information Services

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