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Performa: Forgot At Ease Password (8/95)

Revised: 8/14/95
Security: Everyone

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TOPIC -----

I tried what I thought was my password for At Ease and nothing works. I can't make any changes, it seems, without it. What do I do?

DISCUSSION -----

Place the Utilities disk in the floppy disk drive, and turn the computer on. This starts the computer with the system on the Utilities disk, instead of the hard drive's system folder. This allows you to bypass At Ease and the password.

Next, open the hard-drive window, then open your System folder. Inside the System folder you will find a folder called Control Panels. Open this folder, and then double-click the At Ease Setup icon.

One of the options in the At Ease Setup control panel is Change Password. Enter a new password, or press the DELETE key on your keyboard to remove any type of password protection. After you do this, close the At Ease Setup control panel and restart your computer.

Article Change History:
14 Aug 1995 - Corrected minor typo.
08 Aug 1995 - Reviewed for technical accuracy. Added keyword.

Support Information Services

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