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Fax/Modems: Disabling Call-Waiting (8/93)

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Security: Everyone

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TOPIC -----

I'm using an AppleFax modem on a Performa 405. I have call-waiting, and sometimes an incoming call interferes while I'm using my fax/modem, corrupting or blocking the message. Most of the time, I get an "RTF" message. What does that mean, and how can I get around this?

DISCUSSION -----

An RTF message indicates the fax modem is asking for retraining. That means the information was indeed corrupted by noise on the phone line.

In most cases, preceding the number you are dialing with *70 should do the trick.

If you are using a rotary dial modem, precede the number with 1170.

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