



# Tech Info Library

## SNA•ps 3287 and LaserWriter Driver 8.0 Problem (1/94)

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Security: Everyone

SNA•ps 3287 and LaserWriter Driver 8.0 Problem (1/94)

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TOPIC -----

I'm encountering a problem between SNA•ps 3287 1.1.1 and LaserWriter driver 8.0. When I attempt to receive a print job from an IBM host I get errors with the PrintMonitor and my Macintosh locks up. I changed settings to receive the job as a text file and it worked fine.

I then installed LaserWriter driver 7.1.2, which comes with System Software 7.1, and receive a print job file and it printed properly. Is there a problem when using SNA•ps 3287 1.1.1 and LaserWriter driver 8.0?

I just recently purchased SNA•ps 3287, if I need to upgrade to SNA•ps Print what is the procedure and the cost if any?

DISCUSSION -----

We did some testing with the new LaserWriter Driver 8.0 and SNA•ps. Here is what we found:

- 1) SNA•ps Print worked fine with LaserWriter 8.0 or 7.1.2 in both AS/400 and 3287 mainframe printer emulation.
- 2) SNA•ps 3287 worked fine with LaserWriter 7.1.2.
- 3) SNA•ps 3287 failed very badly with LaserWriter 8.0. It hung the PrinterMonitor and required a 'Stop Printing', dropping the PrintMonitor Document folder in the Trash (One document was X-ed out), and manually restarting the Macintosh with the Programmer switch. Menu Restart just hung in PrintMonitor.

So it looks like the workaround is to use LaserWriter Driver 7.1.2 with SNA•ps 3287 and if the LaserWriter 8.0 Driver is needed, LaserWriter 810, then you have to upgrade to SNA•ps Print.

Upgrades from SNA•ps 3287 to SNA•ps Print software are available; there is no charge for the upgrade. For more information on upgrades use the search string of "SNA•ps 3287 and upgrade" in the Tech Info Library.

Article Change History:

4 Jan 1994 - Updated article with testing information.

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