



Tech Info Library

GeoPorts: How to Fix Disconnect Problem (9/93)

Revised: 9/10/93
Security: Everyone

GeoPorts: How to Fix Disconnect Problem (9/93)

Article Created: 2 September 1993

TOPIC -----

I have problems with GeoPorts connecting to services and disconnecting immediately. The software on the update for the Express Modem is supposed to work with the GeoPort.

DISCUSSION -----

You should use the software that comes with the GeoPort Telecom Adapter. The Express Modem Software 1.1.2 is compatible, but there's much more software installed by the GeoPort Express Modem Installer than by the normal one. Software installed includes the Shared Library Manager, ASLM Resources, GeoPort Extension, GeoPort Telecom Adapter, and GeoPort Telecomm. Without these files, you can't use the GeoPort Telecom Adapter.

If you installed the proper software, and still experience problems with disconnects or aren't connecting at all, try turning off error correction. You can do this with the modem command: &Q0 in the modem string.

Copyright 1993, Apple Computer, Inc.

Tech Info Library Article Number:13131