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Hayes SmartCom Fax Print 1.0: Incompatible with AV Macs (9/93)

Revised: 9/8/93
Security: Everyone

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Article Created: 7 September 1993

TOPIC -----

This article describes an incompatibility between:

- Hayes SmartCom Fax Print 1.0 software, and
- the Macintosh Centris 660AV and Quadra 840AV.

DISCUSSION -----

According to Hayes technical support, SmartCom Fax Print 1.0 software is incompatible with AV Macintosh models. A revision is planned, but a release data is not known as of 7 September 1993.

Customers have experienced severe system crashes on AV Macintosh models when using the SmartCom Fax software. Reinitializing the hard disk is necessary, because Disk First Aid can't repair the damage.

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